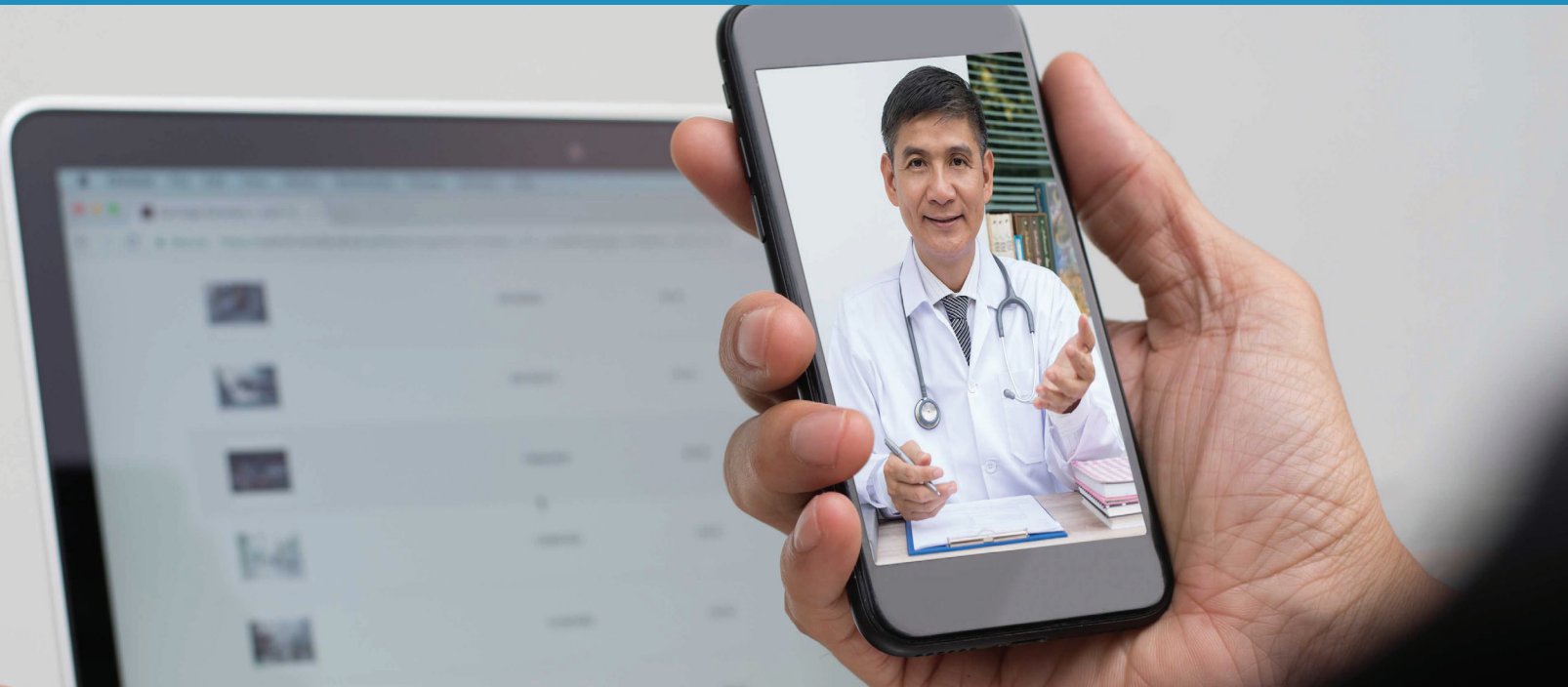


COVID-19 Virtual Clinic for Video and Phone Visits



In an effort to offer convenient remote care for patients during the present pandemic, we have launched the Hawaii Pacific Health COVID-19 Virtual Clinic for video and phone visits for our patients and the public. The Virtual Clinic's purpose is to address patients with signs and symptoms of COVID-19 who are well enough to be evaluated without coming to the office and others who have concerns about COVID-19 exposure. It is designed to protect the health and safety of the patient and the provider by limiting interactions and therefore the spread of COVID-19.

Patients should reach out to their own primary care physician (PCP) for treatment and guidance before contacting the Virtual Clinic. Patients without a PCP are encouraged to contact the Virtual Clinic directly.

Once in contact with the Virtual Clinic, patients will initially speak to a Registered Nurse, and if appropriate, the clinic will offer video and phone visits with a provider. The virtual team will recommend and facilitate pathways for care and order COVID-19 tests when clinically appropriate. HPH physicians, advance practice providers and registered nurses will staff the clinic.

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The HPH Virtual Clinic can be reached by calling **462-5430** (press option 2). It will be open from 8 a.m. to 8 p.m. daily. These hours are subject to change based on demand.

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Virtual Clinic Ver.01 042020